

QUALITY POLICY

Site Operative Solutions are committed to providing our customers with a fault free and reliable service.

To achieve this objective, it is essential that an effective Quality Assurance system is developed, implemented and, through monitoring both the service provided and customers perception, making continuous improvements to the system which is able to satisfy BS EN ISO 9001 2000.


The procedures and practices outlined in the Quality Manual are there for that purpose and to ensure staff understanding of meeting customer, statutory and regulatory requirements.

This is to provide confidence to our customers and therefore the implementation of the Quality Policy is mandatory on all our employees.

The Quality System laid down in the Manual has the support of the Management and all staff are aware of its existence and must adhere to its stipulations. By means of induction and continuing training, members of the service are given an understanding of the requirements of the System and made aware of their involvement in the maintenance of the System.

Mr Ray Higgins, Managing Director, has overall responsibility for Health and Safety, and fully supports the contents, and the implementation of this Policy.

This policy will be reviewed annually.

Signed.......... (Managing Director)